

May 14, 2019 LUNCH AND LEARN

Q & A

Questions and answers from the May 14th Homeroom Enhanced Lunch and Learn are listed below. Please contact support@schooldata.net if you need further clarification.

- 1. I found using Single Sign-on allowed for quick access using district credentials. This removed the barrier of one more password to remember. We hope to use this with HRe as well.**
 - When a district is setup with single sign-on, it is done for all SDS applications. Depending on where your users access Homeroom (a district internal link or bookmark, etc) then that may need to be updated in the district or by the user.
 - If you are a district that uses a single sign-on but have not linked Homeroom to your single sign-on but would like to, please submit a ticket to support@schooldata.net to investigate if it is possible.
- 2. Are the monthly email distributions already in place? Or do we request them?**
 - We will have to look into your district specifically for the 2018-19 school year, as each district is different.
 - When the 2019-20 school year starts, the monthly email distributions will be turned on for all districts.
- 3. Are these standard e-mails sent out by SDS or does each district create their own schedule and what is covered?**
 - All of these email distributions are done by SDS, however, some can be customized with a specific request by the district.
- 4. Where can we get a copy of the monthly email distribution document?**
 - We sent this in our follow-up email and have posted it in the Monthly schedule in the May 14th Lunch & Learn article.
- 5. When is the transition to Homeroom Enhanced happening?**
 - On August 1st, your current Homeroom URL will be redirected to Homeroom Enhanced. This means that you will not have to change any URLs on external or internal web pages to direct your users to Homeroom Enhanced.
 - The timing of August 1st is to have the dashboards ready for your users as you start the new school year.

- Homeroom Classic will still be available during the 2019-2020 school year by accessing it through the “waffle”. If the district would like to have the Homeroom Classic option turned off to avoid confusion, contact support@schooldata.net

